Release Notes 2021.02.1

2021.02.1 Release

Release Dates:

- **Partner/New Customer Release: February 12th @ 5PM EST**
- **General Release: February 19th @ 5PM EST**

General Improvements

Major

Faxing

- Users on hosted systems are now able to send a fax via email - please visit the Faxing Knowledge Base article to learn about how to take advantage of this new feature

MMS

- Users that have SMS enabled are now able to send MMS via the Synkato system - please visit the SMS Knowledge Base article to learn about how to take advantage of this new feature

Upgrade Process

- System updates from now on will be handled by the Synkato Support Team
- Update timing (time of day) can be set by users with access to the Update module
- Users with access to the Update module will now see a popup upon login when an update is scheduled
- Please contact support@axiatp.com with any questions

Minor

Devices

- Updated the Yealink device UI password
- Added the ability to enable or disable the Polycom Microbrowser within the Device Settings tab in the Devices module

Dial Plans

- Improved process for obtaining Near Domestic area codes

Email Service

- Updated emailing service for improved functionality and reliability

- Updated the email template for all emails sent from the Synkato system

- On hosted systems, emails sent out from the system will now have the Reply-To set as 'no-reply@synkato.io'

- Updated email alerts to now be sent from 'synkato.io' addresses

Faxing

- Added a confirmation page for sent faxes - please visit the Faxing Knowledge Base article to learn about how to take advantage of this new feature

- Added the ability to remove sent fax files from the system

- Added the ability to remove sent fax entries from the system completely

- Added the ability to attach a cover page to all outbound faxes for a user within the Fax Settings tab in the Fax module

- Updated Generic Fax to now be called Group Fax for clarity

- Removed the ability to send a fax or upload a fax file while actively on a call via the softphone

General

- General security improvements

- Added verification limiting an email to only be added to one Synkato system

- Separated the dropdown menu for downloads in the User Panel Dashboard for ease of use

Integrated Softphone

- General security improvements

- Integrated Softphone is now only available via the Synkato Desktop application

Updates

- Modified the Updates module UI for ease of use and clarity, reflecting the recent major changes listed above

Users

- Updated the default user type to now be Pro

Voicemail

- Updated Generic Voicemail to now be called Group Voicemail

Bug Fixes

Backup / Restore

- Fixed an issue where a backup would not be restored properly if a user navigated away from the page during a restore from backup function

Bulk Import

- Fixed a rare issue where Users would not show up properly in the Users module after a bulk import error
- Fixed an issue where UTF-8 encoded CSV files would not properly import

Call Flow

- Fixed an issue where global directories were not properly populating in the Call Flow Tool
- Fixed a rare issue where adding too many IVR destinations would cause the IVR to not save properly

Faxing

- Fixed an issue where the options for Fax Caller ID were not displaying properly

Firewall

- Resolved an issue where whitelisting a specific IP would not be applied consistently

General

- Fixed a rare issue where system time could be displaying incorrectly
- Fixed an issue where pressing the 'Esc' key while on a confirmation modal did not properly exit the modal

Integrated Softphone

- Fixed a rare issue where the softphone screen would become blank

Ring Groups

- Fixed a rare issue where the Ring Groups module could show '-1' instead of the proper maximum number of Ring Groups available on the system

Ring Group Analytics

- Fixed a rare issue where abandoned calls could be inconsistent between reports

Security

- Fixed an issue where non-hosted systems would incorrectly attempt to retrieve an SSL certificate

Users

- Resolved an issue where a new user added with a fax enabled DID would not have proper fax permissions
- Fixed an issue where within a Select User modal throughout the application, the first user would not display properly

Please contact support@axiatp.com with any questions.