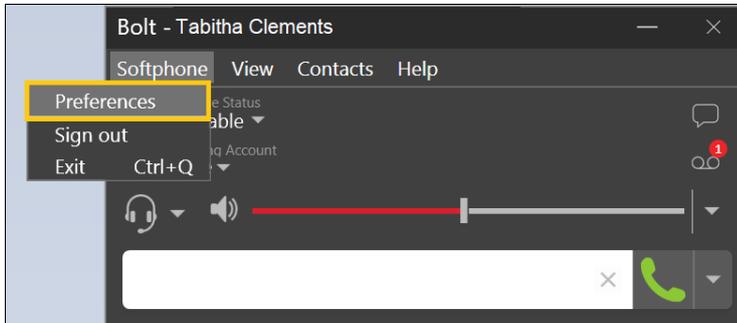


Additional Bolt Desktop Settings

Last Modified on 12/31/2020 1:52 pm EST

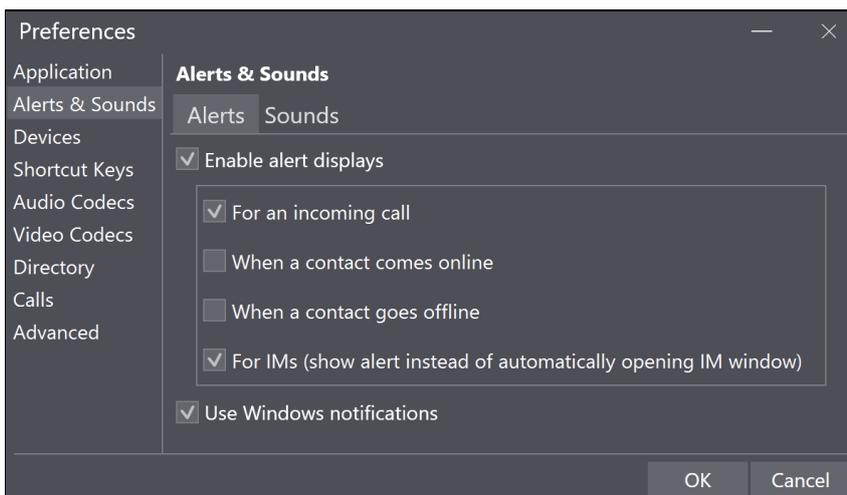
Once you've mastered Bolt using [Synkato's Bolt Desktop Quick Reference Guide](#), you may be interested in further customizing your Bolt desktop experience.

Open Bolt and select Preferences under the Softphone menu.



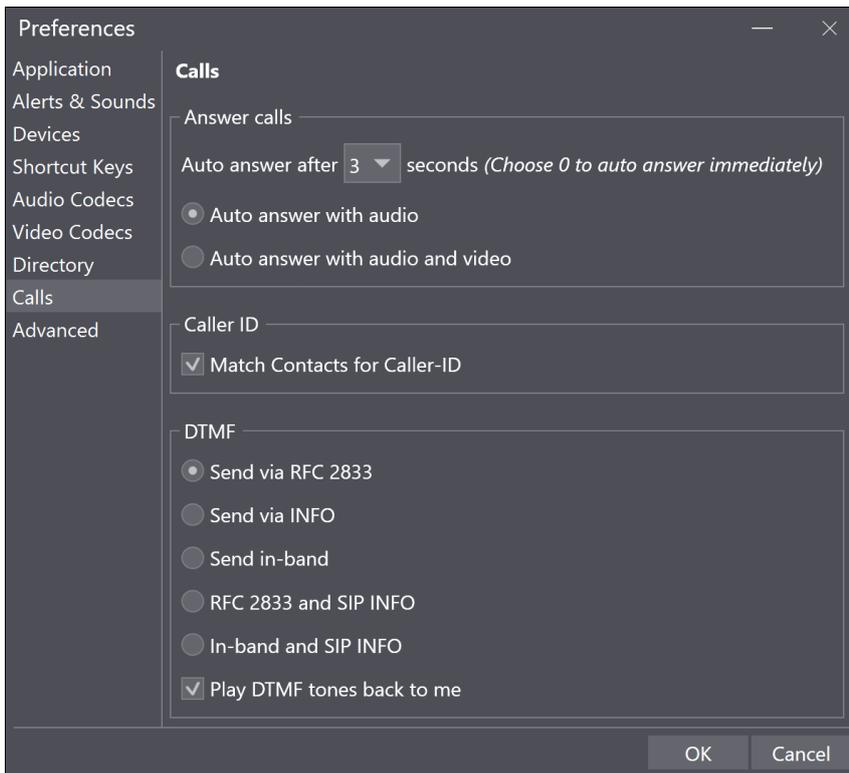
Alerts & Sounds

A variety of alerts and sounds can be configured from this tab.



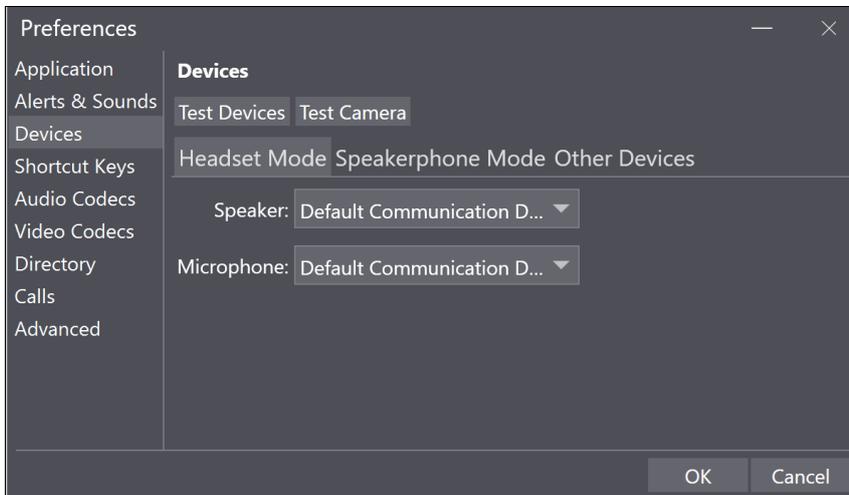
Calls

Bolt auto answer defaults to 3 seconds for incoming calls. Adjusting the timing of this feature is especially helpful in a call center environment when an agent needs to wrap up call notes before taking another call.



Devices

Configure and manage devices including audio equipment from this tab.



Shortcut Keys

Establish shortcut keys to use within Bolt from this tab.

Preferences

Application
Alerts & Sounds
Devices
Shortcut Keys
Audio Codecs
Video Codecs
Directory
Calls
Advanced

Shortcut Keys

Assign global keyboard shortcuts to frequently used functions

Enable shortcut keys

Enable	Action	Key Combination
<input type="checkbox"/>	Answer call	CTRL + SHIFT + ALT + A
<input type="checkbox"/>	Hang up call	CTRL + SHIFT + ALT + H
<input type="checkbox"/>	Focus on Bolt	CTRL + SHIFT + ALT + B
<input type="checkbox"/>	Mute or unmute microphone	CTRL + SHIFT + ALT + M
<input type="checkbox"/>	Redial	CTRL + SHIFT + ALT + R

Edit...

OK Cancel