## Whitelisting within Synkato Last Modified on 12/31/2020 12:36 pm EST

A Synkato admin can complete the following steps to whitelist an IP address within Synkato.

## **Identify IP Address**

Navigate to <u>https://www.whatismyip.com/</u> and copy your IPv4 address.

$\leftarrow$ $\rightarrow$ C $\triangleq$ whatismyip.com			
U WhatIsMyIP.com 🛔 My IP @	) Speed Test 🝳 IP Lookup 🕼 Chai	nge IP 🛷 Hide IP Search	🝳 🛛 Sign Up 🕀 Login
	My Public IPv My Public IPv6 is: 0000:0000 Location: Any ISP: A Detailed Informatic	4 is: 00.000.000.00 :0a00:a0a0:00a0:0000:aaa0:aaa	
	My IP Information	IP Address Lookup	
Internet Speed Test	What Is My Public IP?	Proxy Check	Questions & Answers
DNS Lookup	IP Whols Lookup	IP Blacklist Check	HostName Lookup
Email Header Analyzer	Port Scanner	Reverse DNS Lookup	Server Headers Check

## **Add New Firewall Rule**

Next, log in to Synkato with your admin credentials.

Navigate to System Settings > Network and Firewall and click Add New Rule.

æ	User Panel	Þ	€NETWORK / FIREV	VALL MANAGEMENT				
4	Interaction Routing	F						
R	Conference Rooms	Þ	Time Settings					
~	Reporting	•	NTP Server: •		Timezone:			
			us.pool.ntp.org		America/New_Yor	k 🔻		
æ	System Admin	•	🛱 Update Time Set	tings				
••	System Settings	-						
Adv	ranced Settings		Firewall Rules ( 6	5)				
Bac	kup/Restore		Packets/Bytes	IP Address		Name		
Ema	ail & System Alerting		0:0	000.00.00.00		Server 1		
Lice	nsing		0:0	000.00.00.00		Server 2		
Net	work & Firewall		0:0	000.00.00.00		Conver 3		
Upo	lates		0.0	000.00.00.00		Gerver J		
Ren	note Storage							
Syst	tem Health						→ Add New Rule	Refresh Firewall

Paste the IP address and name the rule. Click Add Firewall Rule when finished.

	Timezone:	
us.pool.ntp.org	America/New_York	Ŧ
🖺 Update Time Settings		
New Firewall Dute		
New Firewall Rule		
Hostname/IP Address: •		7
XXX.XXX.XXX		
Name: •		
Name: • Firewall Rule Name		

NOTE: It may take up to 30 minutes for the rule to take effect.