

Release Notes 3.1.06

Last Modified on 10/07/2019 12:04 pm EDT

NOTE:	Customers can upgrade from 3.1.01 to this maintenance release. Customers still on 2.2.02 or previous versions must first upgrade to 3.1.01 before installing 3.1.06. Please contact support@keraunouc.com with any questions.
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Release Date: 08-27-2019 5pm EST

Maintenance Release 3.1.06 includes a new functionality as well as several bug fixes. Interruptions to application or voice services are not expected.

Updated Functionality

- Added additional support for all non-standard email addresses. **Examples:** .info and .global

Bug Fixes

General

- Fixed a rare issue where a user could no longer Apply Changes.

Interaction Routing

- Fixed an issue where parked call announcements were not properly being delivered to users.
- Addressed an issue where agents were shown as Ring Group - Available status when switching from Ring Group - Paused to Available.

Remote Storage

- Resolved an issue in which some cases remote storage and backup storage alert success and failure emails were not sent.

Reporting

- Fixed an issue where Department Manager users could not use the User Search in the CDR Logs.

Please contact support@keraunouc.com with any questions.