Secure File Transfer Protocol

Last Modified on 07/22/2019 2:36 pm EDT

Secure File Transfer Protocol (SFTP) provides additional security when handling data transmission to offsite storage. This option is ideal for protecting <u>Personally Identifiable Information</u> (PII) as it transmits to 3rd party storage services, and is especially beneficial for those clients with strict data security policies, including healthcare organizations or financial institutions.

Note: An SFTP Server must be established by a Kerauno Admin before enabling this feature.

Complete the following steps to enable STFP:

- 1. Work with your IT team to create an SFTP Server.
- 2. Enable SFTP in Kerauno:

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- Read about enabling SFTP for Kerauno Instances (Backup Restores) via Remote Destinations here .
- Read about enabling SFTP for call recordings via Remote Storage here