Release Notes 3.1.01

NOTE:	All previous major and minor patch releases must be applied before upgrading to 3.1.01. Please contact support@keraunouc.com with any questions.

Release Date: 04-04-2019 5pm EST

Patch Release 3.1.01 includes a user requested feature along with several bug fixes. Interruptions to application or voice services are not expected.
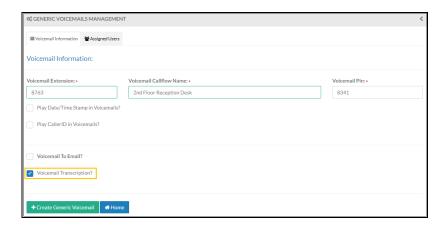
General Improvements

- The Terms of Use (EULA) have been updated with SMS compliance information. Users are prompted to agree to the updated terms upon initial sign in.

New Features

Generic Voicemail

Voicemail Transcription is available for users on 3.1 and higher, excluding premise enterprise customers.

- Added Voicemail Transcription to Generic Voicemail Boxes. **Voicemail Transcription** must be enabled on Users & Devices > Generic Voicemails:

Bug Fixes

Chat+

- Improved styling on web Chat+.
- Addressed an issue where favorited Chat+ Channels and Direct Messages were not properly displayed when switching back from the SMS pane.

Departments

- Corrected an issue where Departments could be improperly assigned the same call pickup ID.

Fax

- Fixed a rare issue where SSL certificates were not applied correctly.
- Addressed an incorrect error message displayed when sending a stored fax file.

Reports

- CDR Logs: Resolved an issue when using a filter reflected incorrect values once exported via PDF.
- Ring Group Analytics: Addressed an issue where the CDR ID column on Report #9 Ring Group Call Details CSV file export was missing.

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