

Release Notes 2.2.02

Last Modified on 01/18/2019 4:18 pm EST

Release Date: 10/01/2018

Release 2.2.02 centers around Wallboard functionality and also includes updates and bug fixes for User Interface, SMS Beta, Wallboards, Bulk Importer, Call Analytics, CDR Logs, Presence, Remote Storage, Reporting, and System Health. Please refer to categories below for details.

Updated Functionality

- In-Call Analytics
 - Added the ability to set the retention period of In-Call Analytics data in System Settings.
 - Improved the speed of loading In-Call Analytics.
- SMS Beta
 - Changed the header for creating a new SMS channel for clarity.
- UI
 - Improved minor UI and grammatical errors.
- Wallboards
 - Significantly improved performance for rotating wallboards.

Bug Fixes

- Bulk Importer
 - Fixed an issue where an error would incorrectly occur during Bulk Import of Users if a user's outbound caller ID was already in use.
- Call Analytics
 - Fixed a rare issue where an In-Call Analytics report would not load.
- CDR Logs
 - Fixed a rare issue where a 6 digit number would show up as the Destination in a CDR Log.

- Generic Extensions
 - Fixed an issue where Generic Extensions were not being saved properly.
- In-Call Analytics
 - Fixed a rare issue where an In-Call Analytics report would not load.
- Number Validator
 - Fixed an issue with To Number Validator on SMS modal when Contact Groups were enabled.
- Presence
 - Fixed an issue where logging in would sometimes prompt with an error when Kerauno Presence was under pressure from a heavy load.
- Remote Storage
 - Fixed an issue where the File Prefix would be added to the file name multiple times.
- Reporting
 - Fixed an issue where the output for Print PDF and Export CSV for Reporting > Ring Group Analytics would not include all the information included in the output for Render Report.
- SMS Beta
 - Fixed an issue where the first character of a message sent from a contact group was not being sent.
- System Health
 - Fixed an issue where the System Health page would display incorrect values.
 - Fixed an issue where the System Health module was not able to restart services.
- Wallboards
 - Fixed an issue that caused the number of agents logged in to

- incorrect with how many agents are being displayed as logged in.
- Fixed an issue where if the connection to the backend socket was lost you would reconnect but no longer receive data, as if you were disconnected.
 - Fixed an issue that caused the number of agents logged in to incorrectly display how many agents are as logged in.
 - Fixed an issue where the wallboard links would not display the hostname properly.
 - Fixed an issue where the number of calls waiting would stop decreasing properly.
 - Fixed an issue where minimum hold times would incorrectly display 0.
 - Fixed a rare issue where the worst ring group would display incorrect data.
 - Fixed a rare issue where the ring group displayed as the worst ring group would be incorrect.
 - Fixed an issue where the progress bar did not properly indicate the progress of the rotation.