

# Release Notes 2.1.01

Last Modified on 03/05/2019 3:57 pm EST

## Updated Functionality

- Presence
  - Resolved missing Presence icons
  - Added tool tip to "Create extension Group" option in Ring Groups>Presence
- Loading Bar
  - Added a loading bar at the end of installer
- Global Directory
  - Global Directory now only lists primary extensions
- Ring Group
  - Updated Ring Group verbiage and validation of input for Prefix

## Bug Fixes

- Configurable Feature Keys
  - Fixed an issue where configurable feature keys on Polycom devices would not save properly causing display issues on the device itself.
- Presence
  - Fixed rare occurrence where if Presence crashes, Kerauno becomes unresponsive.
  - Fixed an issue where some icons were not showing in Presence.
- Workflow Reporting
  - Resolved issue where if user saved custom query in Workflow Form Report and chosen Workflow Tag had an apostrophe it would fail to save the custom query.
- Logs
  - Resolved issue where Logs would record all users as having logged in from the same IP address.
- Bolt

- Resolved issue where user with Bolt enabled would appear twice in Presence.
- Fixed a visual issue where Bolt options would be visible when a user is being updated despite Bolt being disabled.
- Fixed an issue where a "Bolt Response: null" could show up in the Apply Changes log when a user's Bolt information was changed.
- **Permissions**
  - Resolved issue with permissions where a blank user would show up.
  - Removed blank options from the permissions list when creating a new user.
  - Fixed an issue where clicking "Render Report" would show all recordings in the system even if the user did not have permission to see them.
- **Devices**
  - Fixed an issue where the "Find New Devices" button in the Devices module was not responding.
  - Fixed an issue where Bolt Softphone devices were not showing properly on the Users & Devices>Devices page.
- **Voicemail**
  - Resolved an issue where the "Reset Voicemail Greeting" button would not auto-generate voicemail greeting correctly on first press.
- **Ring Groups**
  - Removed Bolt users from user selectoin in Ring Groups.
  - Creating a Ring Group with the "Require Agent Login" option enabled will now correctly save the agents in the Ring Group.
- **eMail**
  - Fixed a rare issue where system emails would stop working.
- **Network & Firewall**
  - Fixed a rare issue where the number of packets/bytes shown was incorrect in the Network & Firewall module.
- **Bulk Importer**

- Resolved an issue where the bulk importer would allow a user to submit unusable values for Trunks in the Number Importer.
- Resolved an issue where Bulk Imported Users would appear twice in Presence until updated.
- Administration
  - Fixed an administrator timeout when set to 0 which caused the admin session to never expire.
  - Fixed an issue where a user would be taken to the Trunks page when they selected the Voicemail Blasting tile from the System Admin dashboard.
  - Resolved an issue where Server Restarts could take upto around 20 minutes.
  - Fixed an issue where Yealink CP860 would not register to a user extension.
  - Fixed an issue where an extension re-used by a new user allowed the new user to see calls from the previous user.
  - Fixed an issue where data that took over a minute to render would get a 504 error.
- Reporting
  - The Agent Analytics report will no longer freeze if the agent has no calls.
- User Interface
  - Fixed a user interface issue where the window was resized to a small window messed up the image.
- Speed Dial
  - Fixed a rare issue where a new Speed Dial wouldn't work on creation until an update occurred.
- Call Center Status
  - Fixed a rare issue where the Call Center Status sync would not work.
- Phonebook
  - Resolved an issue where User Extensions would display as 0 in the Phonebook>Extensions Listing tab.

- **Department Listing**

- Resolved issue where departments did not appear under the Department Listing.

- **Call Flow**

- Fixed an issue where the Call Flowviewing screen would not load properly when a new Call Flow was created.