

Next Form Functionality

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When this field is included in the **Workflow Form**, a button containing the provided label will populate within the form during an active call in the CRM module in the Presence **Dashboard**. This button gives you the ability to link multiple forms together and maintain the information from previous forms in future forms.

While the **Workflow Form** is still active in the dashboard of the Presence module, you can switch between the active **Workflow Form** and the previous **Workflow Forms** to view information, although information in previous **Workflow Forms** are non-editable. This button will only be functional if the **Go To Configuration** is properly set up and not left empty.

To set **Go To Configuration**, click the  button. You will be prompted for the following fields:

- **Go To Form** sets the form that this button will redirect the user to.

NOTE: This cannot be empty for the button to work properly.

- **Go To Condition** sets the condition configuration that will be required for the button to be functional.

NOTE: This cannot be empty for the button to work properly.

Once both values have been selected, click the  button.

Congrats! You now have a functioning **Next Form** button in your Kerauno **Workflow Platform**.