

Release Notes 2.0.01

Last Modified on 03/05/2019 3:57 pm EST

Updated Functionality

- Replaced 'skip' text with 'End Tutorial' on tutorial
- Fixed a visual issue with Chat that would occur if you resized the browser window or the desktop app while switching between tabs
- Fixed a visual issue in Chat+ where "More unreads" would overlap channels on the left side bar if a user had a lot of channels and there was a pending unread message
- For Yealink handsets with firmware versions 73+, updated naming of the remote phonebook to improve clarification/ease of use.
- Fixed an issue where the User Menu could appear behind the Call Flow menu in the Call Flow module.
- Updated Workflow Form Report PDF Export title for consistency.
- Removed unnecessary timestamp in Start Date on Report PDF Exports.
- In the Workflow Form creation and modification, Workflow Tags selection moved directly below the Label field for clarity.

Bug Fixes

- Fixed a rare issue where configuring a user for chat would not work.
- Fixed issues with Salesforce Integration when utilized with the Bolt Softphone in v2. Also resolved some smaller nuisances & memory related issues in the User Interface within Salesforce.
- Fixed an issue where clicking a system notification (that pops up in the bottom right corner) would show an error or would open a blank page when clicked.
- Fixed issues with pausing & logging in/out that could occur if Call Center Status Sync was disabled.
- Fixed an issue where devices shown with registration filters were not filtering results properly.

- Fixed an issue where on reboot, Yealink T23G handset configurable line keys changed account association and became invalid lines.
- Fixed a rare issue that could cause high CPU load
- Fixed an issue where system connectors would not pass ring groups when dialing between paired systems.
- Fixed an issue where the user selection on a Scheduled Report could display blank users.
- Fixed an issue where directory greetings were not playing if they were set using the recording feature in the UI.
- Fixed an issue where Music On Hold options were not being re-ordered properly.
- Fixed an issue where 3 and 4-digit extensions on Polycom VVX 300 handsets were not being autodialed after a 3 second wait. This fix also allows 5-digit extensions to be autodialed after a 3 second wait.
- Fixed an issue where PDF Exports of Ring Group Call Details Report would not function unless the Run Report Button was clicked before exporting to PDF.
- Fixed an issue where start and end dates on PDF Exports of Downline Reports and Call Recordings Reports could be incorrect.
- Fixed an issue where an alert would occasionally appear incorrectly stating that a user already existed after the user was removed then readded.
- Fixed an issue where the MWI light (voicemail) was indicating an unread voicemail, despite the voicemail being marked as "read" or being deleted through the UI.
- Fixed an issue where adding a new extension to the extension list for a user, the user interface would not always repopulate which could cause data inconsistencies.
- Fixed an issue where the add Workflow Tag button in the Add Workflow Form was missing.

- Fixed an issue where some files labeled as mp3 files were not properly uploading to the announcements/recording module.
- Fixed an issue where you could not always upload a backup file in hosted environments.
- Fixed an issue with the call recording audio player that would not allow a user to fast forward while also incorrectly showing where the user is in the recording.
- Fixed an issue where paging zones were not properly being added when a department is assigned a paging zone post creation.
- Fixed an issue where the buttons on the Workflow Form Reporting page were disabled/enabled when they shouldn't be.
- Fixed an issue on premise instances where the HTTPS tab would not be clickable.
- Fixed an issue where resizing the browser could cause crashes in certain environments while running analytics.
- Fixed an issue where Live Chats would not work for the client on premise (non-HTTPS) instances.
- Fixed a rare issue where a voicemail pin could become blank for a User when forcing a setting in the Default User Configuration.
- Fixed a rare issue where you could not enable fax on users.