Release Notes 2.0.00

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New Functionality

- System Optimization was a major consideration for v2.0.0! All systems are now utilizing cutting-edge TLS (HTTPS) security and have been optimized to run incredibly fast! We've increased the software load speed by 200% and we think you'll notice!

- Kerauno Chat is now introduced and even better than ever! You now have the ability to send direct messages, group messages and EVEN gifs! File uploads, advanced searching & much more within the organization are available. Coupled with the internal messaging there is now advanced functionality to allow live chats within ring groups. Add the Live Chat widget to your corporate website now to have another form of communication where current/potential new clients can interact with you in a new form of media!

- The new Bolt Softphone client lets you take your office with you anywhere you go, keeping you connected via voice & video. Bolt can be provisioned through the user interface and provides an unparalleled experience on the go!

- Workflows are critical to every single workday, just as communications are, so we decided to make them part of the same platform! Welcome to the future of Kerauno, where you communicate with purpose. Workflow forms allow you to create custom forms for every interaction to collect & report on data with both inbound/outbound calls.

- At the top of your dashboard you will now see additional tabs. These give you the functionality to switch between your Kerauno Dashboard, Kerauno Chat and Kerauno Presence. This should provide that much needed real-estate for Kerauno Presence power users!

- Salesforce integration now has support for Accounts, Contacts, Leads and Organizations.

- In the Permissions module you can now set who has access to recordings in the Reports Module
- Added the ability to delete recordings in In-Call Analytics.
- Optimized the UI & Web Server to load faster.
- Presence now loads on login. Also, Presence desktop notifications will now be received throughout the entire app.
- Did some core upgrades to our DB engine that will optimize performance.
- AutoExEc - Certified Yealink SIP-T29G with AutoExEc.
- AutoExec - Certified Polycom 7000 with AutoExEc.
- Added the toggle for Find Me in the User dashboard.
- Added the ability to quick search for conference rooms.
- Certified Polycom VVX 501 with AutoExEc.
- AutoExEc - Polycom VVX 400 has been certified with AutoExEc.
- Call Flow - Added ability to export a call flow as an image to download.
- Ring Group Analytics - Added 'Hold Time' column to the 'Ring Group Call Details' report.
- Added "De-Sync With AD" button in Users module.
- Improved the experience of Number selects throughout the system.
- Optimized the UI & Web Server to load faster.
- Premise HTTPS Support - You can now generate a CSR/Key and input an SSL Cert in System & Settings -> Network & Firewall module.
- Hosted HTTPS Support - HTTPS is now automatically enabled on Hosted Licenses.
- Added browser toolbar color when using Chrome on Android devices.
- Added splash screen support on Android devices when saved as a web app.
- Added an app icon for when saving the UI as a web app on mobile devices.
- Certified Yealink T41 for BLF functionality

- Bulk Import - Added Blacklist to the Bulk Import Tool.
- Bulk Import - Added support for storing and displaying the original file name when importing bulk files.
- Call Flow Tool - Added the ability for users to zoom in and out on the call flow tool.
- Call Flow Tool - Added the ability for users to collapse and expand the call flow nodes.

Updated Functionality

- Force User Settings - When forcing a setting to all users in Default User Configuration, the user will be prompted to Apply Changes to the system without a refresh.
- API - Added additional documentation to the API module.
- Fixed an issue where the UI would take longer to load after a session expired.
- The UI will now load much faster when accessing from a mobile device.
- Changed the voicemail download filename to be "[EXT]-[DATE]-[TIME].mp3" rather than "call-recording.mp3".
- Added FTP Checking when setting up FTP Stores. If the remote storage destination cannot be authenticated to you will get a verbose error.
- Added some fixes that will clean up old reporting data to decrease database size and optimize performance.
- Refactored the way click to dial works. On a click to dial action, you will now be prompted versus having to configure it on the dashboard.
- In Agent Analytic Reports, added user first and last name next to extension listed on exported PDF.
- Resolved issue where the "Apply Changes" text would appear and cause the header navigation to drop down.
- BLF light on Yealink T46G will now automatically be green if that extension is available.

- Introduced the ability to hide mobile phone numbers in the system phonebooks under user settings.
- Ring Group Analytics - PDF Report will now show "Name: Extension" rather than just "Extension" when applicable.
- Permissions - Renamed "PBX Admin" permission as "System Admin".
- Widget headers in presence will now change colors based on Call Status.
- Improved the look & feel of the Change Log.
- PBX Connector is now called System Connector.
- Revised some verbiage throughout the system.
- Added a Service Worker that is utilized by newer versions of browsers to show content when offline as well as optimize caching.
- Resolved visual issue on mobile with tabs bumping against each other.
- Added a higher-definition favicon that is used as the browser's toolbar icon.
- Added additional self-healing capabilities to the call processor.
- Scroll bar now rests against the footer on all browsers and operating systems and at any zoom level.

Bug Fixes

- Fixed issue with new extensions being set to the default caller id value when created instead of being set to the value of default.
- Fixed an issue where agent talk time could be off in reporting if they transferred to another agent.
- Generic Voicemails - Fixed an issue where the Voicemail Pin would not be restricted to the "Voicemail Pin Length Requirements" setting in System Settings
- Cisco ATA 186 - Fixed an issue where Cisco ATA 186 would not work with AutoExEc.
- Fixed an issue where "Disk Space Needed to Generate Backup" in

Backup/Restore module would show up as blank.

- Fixed an issue where 911 Alert Emails could be sent if an extension was dialed that contains "911".
- Fixed an issue where you would not be able to email a Downline Report.
- Fixed an issue where the mobile web app would take longer to load than the Desktop web app.
- Resolved issue where "Undefined" would show up in the callflow toggle next to some options.
- Resolved issue where Remote Storage module would be visible regardless of additional storage capabilities.
- Yealinks - Fixed an issue where the times on Yealinks could be off.
- Polycoms - Fixed an issue where the time on Polycoms 501 & 601 could be off.
- Fixed issue where Line Keys on Yealink phones that had been programmed as BLF or Speed Dial keys were being reverted to Line Keys on reboot.
- Fixed an issue where Cisco 7940 phones were only showing "Cisco" on the devices page.
- Fixed an issue where depending on the network interface, the installer would not save network information properly.
- Resolved issue where Call/Pickup Groups in Departments would not work if they were the first department created.
- Trunk Analytics - Fixed an issue where a 1-day Concurrent Call graph would show Date as an x-axis label instead of Time.
- V2 Voicemail Selection not working due to Angular Upgrade
- Fixed an issue where in some cases the welcome email would say "%ProductName%" rather than replacing it with the system's name.
- Downline Report - Fixed a rare issue where the Downline Report would get an error.

- Fixed an issue on Cisco phones where MWI would turn on even if "Remove voicemail from system after email has been sent?" was enabled.
- Fixed an issue where Cisco Phones could show "XML Parse Error" when using the Global Directory.
- Fixed an issue with some Cisco phones registering via TCP.
- Fixed an issue where you could not reboot a device through User Panel -> Devices module.
- Fixed the "Search Reports" functionality in the Select Reports pop up in Ring Group & Agent Analytics.
- Conferences Phonebook - Fixed an issue where a conference could show up as "Ad-Hoc" when it is actually a "Leader-Based" conference.
- NAT Settings - Fixed a rare issue where "Local Net/Subnet of System" would not show an input box.
- Fixed an issue where CDRs would show "*74" for all feature codes as well as CDRs with invalid destinations.
- System Health - Fixed an issue where the Database process would not be monitoring properly.
- Licensing - Fixed an issue where "Salesforce Users" would not have a Current Count value.
- Fixed a rare issue with Caller ID being wrong for internal calls on Polycoms.
- Polycoms - Fixed a rare issue where the VM softkey would be replaced by a "Buddies" softkey.