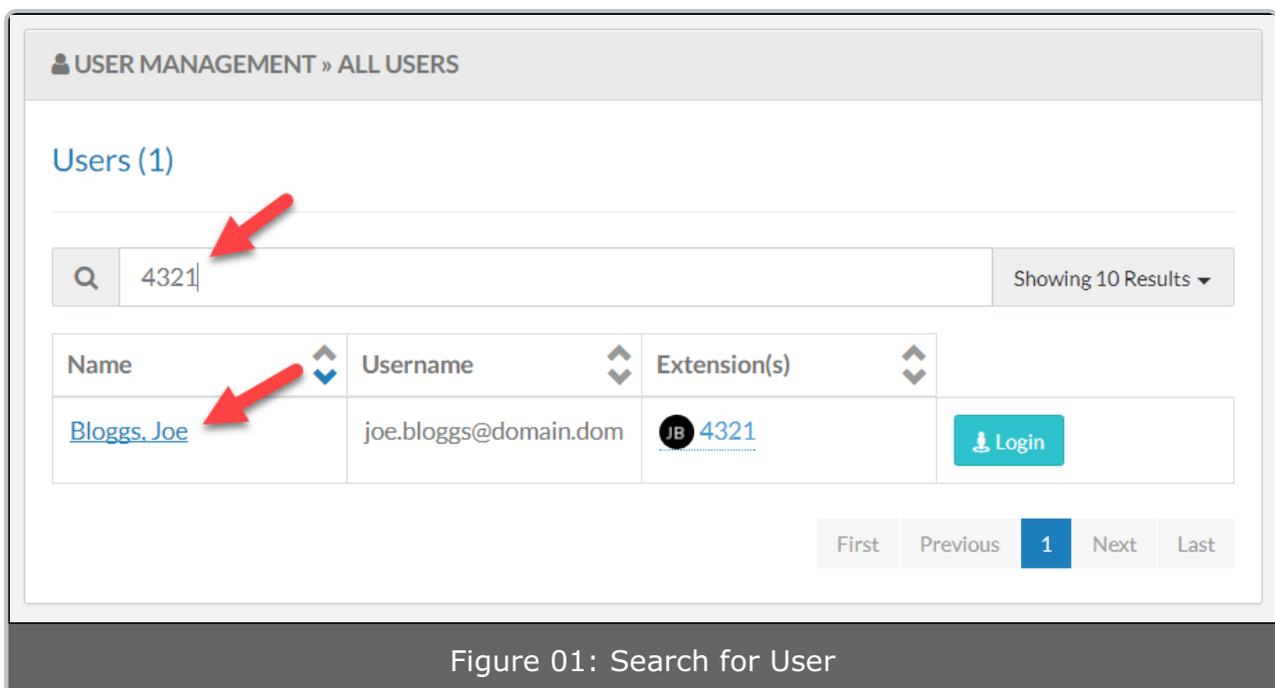


Activating Inbound FAX to Email for a User

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In order to enable inbound FAX to a user's DID number you will need to enable the **FAX to Email** setting for the user. This will cause Kerauno to listen on the line for a FAX tone and receive the FAX if one is inbound. This prevents the user's phone from ringing if the incoming call is a FAX, which also will introduce a short delay to accomplish this.

Find the User you would like to activate the feature for:



The screenshot shows a web interface for user management. At the top, it says "USER MANAGEMENT » ALL USERS". Below that, it says "Users (1)". There is a search bar with "4321" entered and a "Showing 10 Results" dropdown. Below the search bar is a table with the following columns: Name, Username, and Extension(s). The table contains one row for "Bloggs, Joe" with the username "joe.bloggs@domain.dom" and extension "4321". There is a "Login" button next to the extension. Red arrows point to the search bar and the "Bloggs, Joe" row. At the bottom of the table, there are navigation buttons: "First", "Previous", "1", "Next", and "Last".

Name	Username	Extension(s)	
Bloggs, Joe	joe.bloggs@domain.dom	4321	Login

Figure 01: Search for User

Verify that there is a DID associated with the User. Enable the **Fax to Email** option:

USER MANAGEMENT » JOE BLOGGS

User Information Extensions Bolt DID/CallerID Voicemail Find Me More

DID Settings

Direct Inward Dial (DID): ?

5804095000

Fax to Email?

CallerID Settings

Caller IDs may be overwritten under the Extension management page. CID shown below are defaults for extensions without overrides. These overrides may be set in Extensions -> Modify Extension -> Settings.

Figure 02: Enable Fax to Email Option

NOTE: This function will be available only if the user has a DID associated with them.