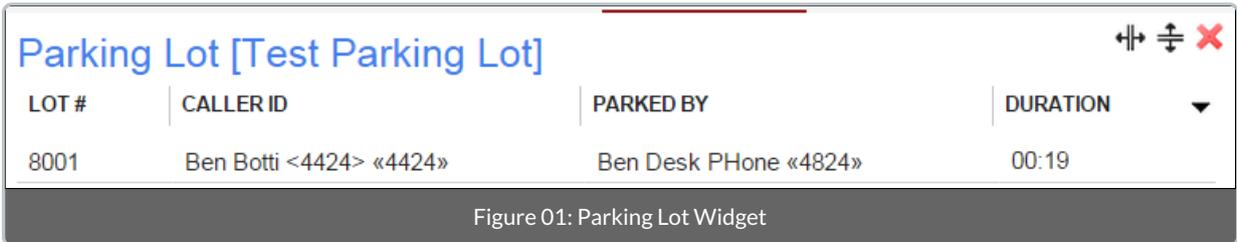


Parking Lot Widget

Last Modified on 12/31/2020 11:56 am EST

The **Parking Lot Widget** allows you to view and manage calls that are currently on hold within a parking lot on the Synkato phone system. Calls placed on park by any extension can be viewed by any user within Synkato Presence.

The **Parking Lot** name is displayed at the top of the screen as the widget header. Within the table, a list of all current calls on park will be shown. This table includes the lot number that a specific caller is in; dialing this number will pick the call up off of park. Also listed in this table is the **Caller ID** of the caller, the name of the extension that placed the call on park, and the hold duration within the parking lot.



NOTE: You can double click on any parked call to transfer that call to your primary extension.

Users can drag calls to the **Parking Lot Widget** to place them in the **Parking Lot**. Users can also drag calls away from the **Parking Lot** to transfer them to other users in the system.

