

Presence Quick Reference

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Kerauno Presence Quick Reference Guide

The screenshot displays the Kerauno Presence Quick Reference Guide interface. It includes several sections and callouts:

- My Stream:** Shows active calls and call history. A call to Ben Botti is highlighted in green.
- Users:** A grid of user presence status. A call to Chelena Shumaker is highlighted in green, and a call to Bruce Pierce is highlighted in yellow.
- Recordings:** A table of recent call recordings.
- Voicemail:** A list of voicemails.

Red callout boxes and arrows provide the following instructions:

- Action Buttons:** Located at the top of the interface.
- Set Current Presence Status and Change Settings:** Points to the user status dropdown menu for Ben Botti.
- Drag and Drop an Active Call to Transfer:** Points to the call entry in the My Stream section.
- My Stream shows Active Calls and Call History:** Points to the My Stream section.
- All Users and Call Histories are "Click to Dial":** Points to the user list and call history.
- Shows User's Current Call Status:** Points to the call status icons in the Users section.
- Listen to Recent Call Recordings:** Points to the Recordings table.
- Play, Delete, and Forward Voicemails:** Points to the Voicemail section.

CALLER ID	SOURCE	DESTINATION	DURATION
Ben Botti (4424) <+4424>	Ben Botti <+4424>	Ramon Toliver	00:41
Ben Botti (4424) <+4424>	Ben Botti <+4424>	Ramon Toliver	04:36
Ben Desk Phone <+824>	Ben Desk Phone	Sara Armstrong	10:34

NAME	DATE
SARA <+13173410855>	Jul 2, 2015 9:05:39 AM (00:26)
AXIA TECHNOLOGY <+13174895544>	Jun 30, 2015 4:21:53 PM (00:10)
AXIA TECHNOLOGY <+13174895544>	Jun 30, 2015 4:16:37 PM (00:01)