

Remote Storage

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Remote Storage allows System Administrators to send call recording files to an external destination (outside of the Kerauno server) via FTP. Any call recordings created in the past 30 days will always be stored locally on the Kerauno server. In order to retain call recordings outside of this 30-day time frame, a remote storage destination must be used.

To create a new Remote Destination, click the **Add Remote Destination** button on the main **Remote Destination** menu. The **New Remote Destination** screen will open and the Administrator will be prompted to enter the following information:

Name: Name of the Remote Destination (e.g., Call Recordings Server).

Schedule: How often to back up information (Daily, Weekly, Monthly).

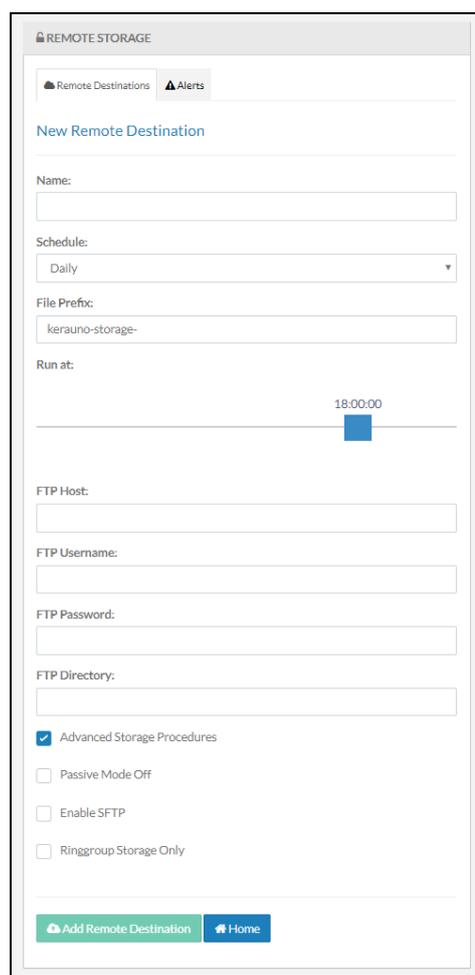
File Prefix: A prefix appended to the file name when the file is saved.

Run at: Slider to determine at what time backups will occur.

FTP Host: FTP hostname or IP address of the remote destination (e.g., ftp.keraunouc.com).

FTP Username: Username of FTP server.

FTP Password: Associated password for **FTP Username**.



The screenshot shows a web interface titled "REMOTE STORAGE". At the top, there are two tabs: "Remote Destinations" (active) and "Alerts". Below the tabs is a heading "New Remote Destination". The form contains the following fields and controls:

- Name:** A text input field.
- Schedule:** A dropdown menu with "Daily" selected.
- File Prefix:** A text input field containing "kerauno-storage-".
- Run at:** A slider control with a blue marker at "18:00:00".
- FTP Host:** A text input field.
- FTP Username:** A text input field.
- FTP Password:** A text input field.
- FTP Directory:** A text input field.
- Advanced Storage Procedures:** A checked checkbox.
- Passive Mode Off:** An unchecked checkbox.
- Enable SFTP:** An unchecked checkbox.
- Ringgroup Storage Only:** An unchecked checkbox.

At the bottom of the form, there are two buttons: "Add Remote Destination" (green) and "Home" (blue).

FTP Directory: FTP Subdirectory where files should be saved (e.g., /Kerauno/Call_Recordings).

After completing these fields, click the **Add Remote Destination** button to save changes.

Advanced Storage Procedures: Mark this checkbox to view additional settings including:

- **Passive Mode Off**
- **Enable SFTP:** Mark this checkbox to enable [Secure Fire Transfer Protocol](#) (SFTP).
- **Ringgroup Storage Only:** Mark this checkbox and select applicable Ring Groups to store recordings.

When completed, select the  **Alerts** tab from the main **Remote Storage** menu.

| | Alert Name  | Email Address  |
|--|--|---|
| <input checked="" type="checkbox"/> Enable | Failed Recording Storage | <input type="text" value="sean.brown@axiatp.com"/> |
| <input type="checkbox"/> Enable | Successful Recording Storage | <input type="text" value="sean.brown@axiatp.com"/> |

Figure 02: Remote Storage Alerts Tab

This tab allows the System Administrator to set email alerts for notification every time a backup is successful or fails. Enter an email address in the provided column and mark the checkbox to enable alerts for failed and/or successful recording storage.

