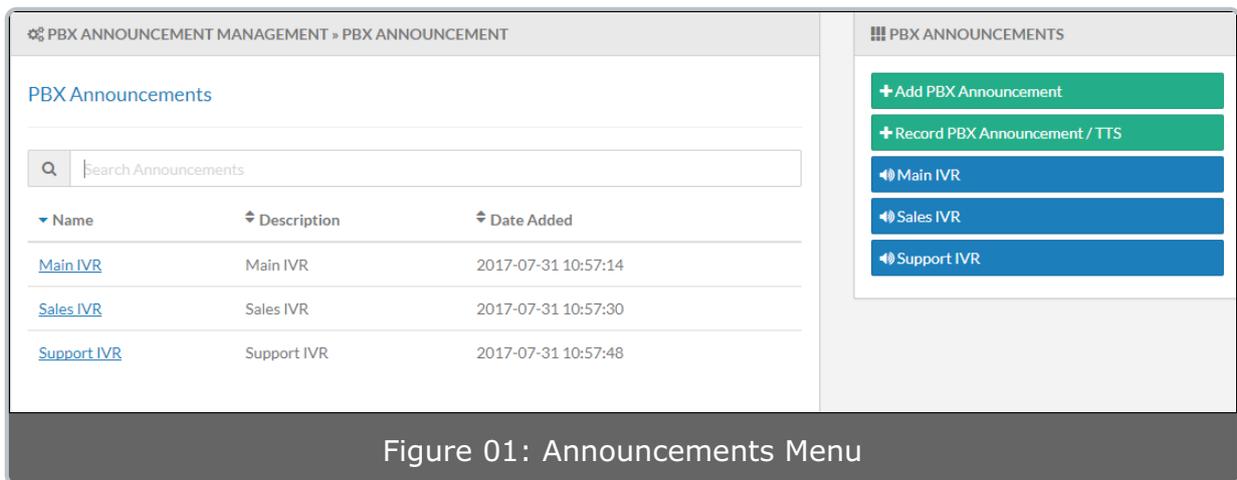


System Recordings (Announcements)

Last Modified on 12/05/2019 9:12 am EST

An announcement is simply an information message that will play to a caller. To record a new announcement using an extension registered to Kerauno, navigate to the **System Recordings** menu under **System Admin** and press the **Record Platform Announcement/TTS** button.

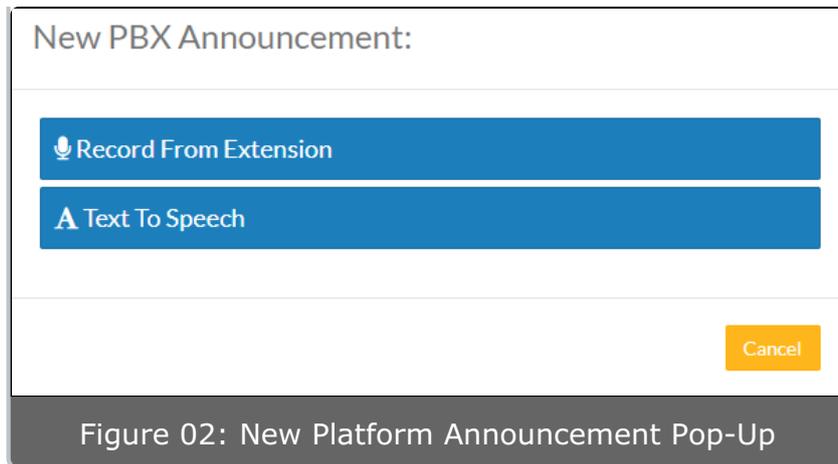


NOTE: When recording or uploading a new announcement, the recording will need to be assigned to an IVR, Ring Group, or Announcement object within the **Call Flow Tool**. If a recording is not assigned, the announcement will not be played to callers. Please refer to the [Call Flow Tools](#) knowledge base article.

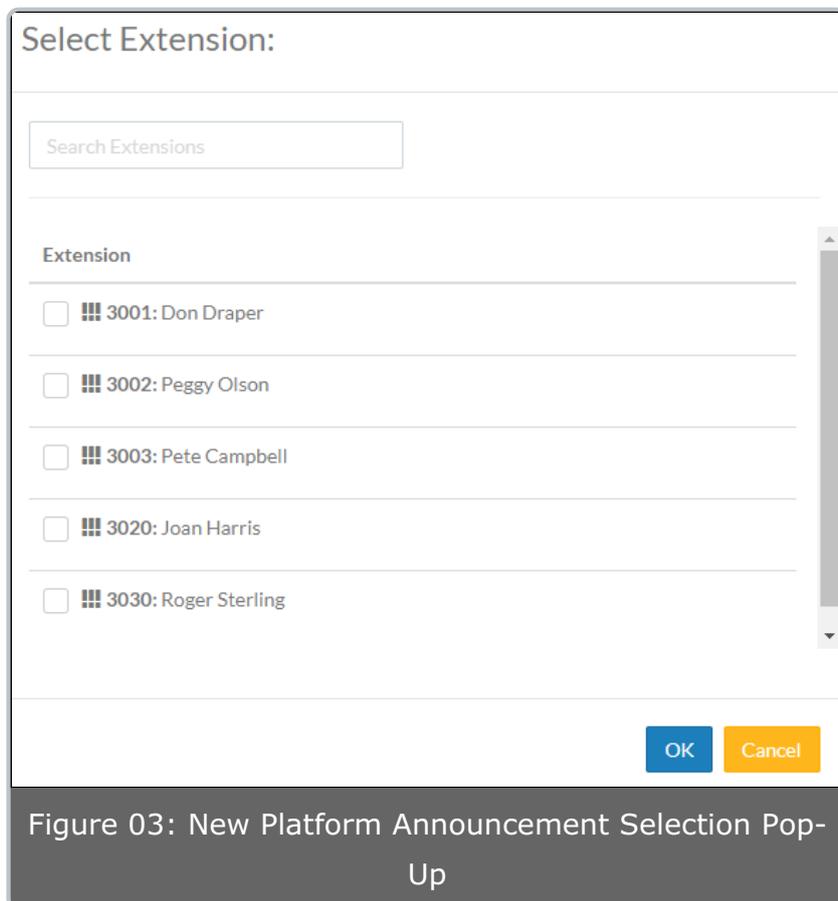
Record From Extension

When the **New Platform Announcement** pop-up is displayed, press **Record From Extension** to record a new announcement.





The **New Platform Announcement** selection pop-up is displayed; click the drop-down box and select the extension that the recording will be generated from.



Once an extension is selected the pop-up box will update. Enter a name in the **Name your recording** field and a brief description in the **Describe your recording** field. The name and description values are how the announcement is displayed and identified within Kerauno. Press the **Add Recording** button to create the new announcement.

New PBX Announcement:

Please enter the extension you would like to create a recording from:

Select Extension: 3020

With a device configured to Extension 3020, dial *22 and record your message when prompted.

Name your recording:

Describe your recording:

+ Add Recording

Cancel

Figure 04: New Platform Announcement Pop-Up with Extension

With a device registered to the chosen extension, dial ***22**. Immediately after dialing, a tone will play that indicates the message has begun recording. Speak the desired message into the phone handset then press **#** to end the recording. After the recording has been completed, you may press **1** to listen to your recording or ***** to re-record the announcement.

When satisfied with the recording of the announcement, hang up the call. As soon as the call is terminated, a sound file with the recorded audio will be generated and sent to Kerauno.

Text to Speech

When the **New Platform Announcement** pop-up is displayed, click the **Text To Speech** button to display the **New Platform Announcement** text-to-speech pop-up.



New PBX Announcement:

Name your recording:

Text to Translate:

▶ 0:00 Generate Audio

+ Add TTS Recording

Cancel

Figure 04: New Platform Announcement - Text to Speech

Enter a recording name in the **Name your recording** field. In the **Text to Translate** field enter the announcement text. Press the **Generate Audio** button to create an audio of the message. Press the **Add TTS Recording** button to create/save the message.