

Registering with 3rd Party Softphone

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Introduction

A variety of 3rd party Softphone apps can integrate with Synkato. Follow the steps provided below or watch a [quick video tutorial](#) of the process.

Introduction

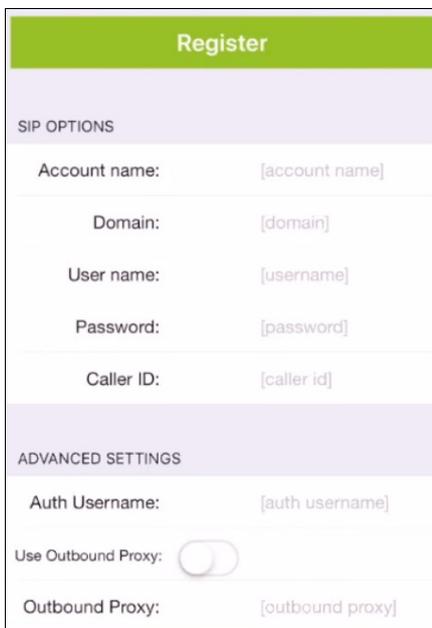
Users should work with their Synkato admin to provision Softphone.

It is important to note that desk phones already configured for the desired extension cannot also register a Softphone. This 1:1 configuration requires the creation of a second extension to associate the extension with Softphone.

Configure 3rd Party Softphone

Open 3rd party Softphone application.

Populate SIP options from the Register or Account settings screen. Screen layout and field names will vary among Softphone providers.



Register	
SIP OPTIONS	
Account name:	[account name]
Domain:	[domain]
User name:	[username]
Password:	[password]
Caller ID:	[caller id]
ADVANCED SETTINGS	
Auth Username:	[auth username]
Use Outbound Proxy:	<input type="checkbox"/>
Outbound Proxy:	[outbound proxy]

NOTE: A Synkato admin can identify the SIP Account Password can be found within Synkato's User Management panel on the Extensions tab by hovering over the blue i (information) icon next to the extension number:

USER MANAGEMENT » DANIELLE JENNINGS

User Information Extensions Bolt Ring Groups & Depts DID/CallerID

Voicemail Find Me More

Extension Status:

Do Not Disturb Off [Toggle](#)

Primary E

Extension: 4419 [i](#)

IP Address: 000.00.00.000
Hostname: corp.testuser.io
Registration Username: 1234
Registration Password: ab1c234d5fg678hi

[Modify Extension](#)

Save settings and place an outbound test call. Upon success, your 3rd party Softphone is ready to use with Synkato.